

PDF export

Software (Group 3)

The project team would appreciate your feedback about the intervention software, so please take a few minutes to complete the following questionnaire. Information collected will be used for future development of the software. Thank you for your assistance.

General

* g1a: General Software Questions

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I found the software easy to use.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the intervention screen easy to access using 'Alt I' or the PROMISe icon.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the help comments were practical.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found it easy to enter information into the intervention screen.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I received sufficient training to use the software.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I felt that the PROMISe system affected the speed of the computer.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

g5: What modifications to the software do you think would be beneficial?

You can provide more suggestions in the comments box at the end of the page.

Please choose **all** that apply:

- ☐ A button on the dispensing screen to log a draft intervention for later completion.
- ☐ A more prominent reminder to complete draft interventions.
- ☐ The intervention details should be listed in the drug history.
- ☐ The software should display a patient follow up reminder.
- ☐ The number of D.O.C.U.M.E.N.T. intervention classifications should be increased.
- ☐ The number of D.O.C.U.M.E.N.T. intervention classifications should be decreased.

Intervention Rates			
Site:	84.31 %	All:	0.00 %

Aquarius	
Intervention Rates	
Local	74.00
Global	51.54

* g6:

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The statistics display on the intervention screen motivated me to perform and record interventions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

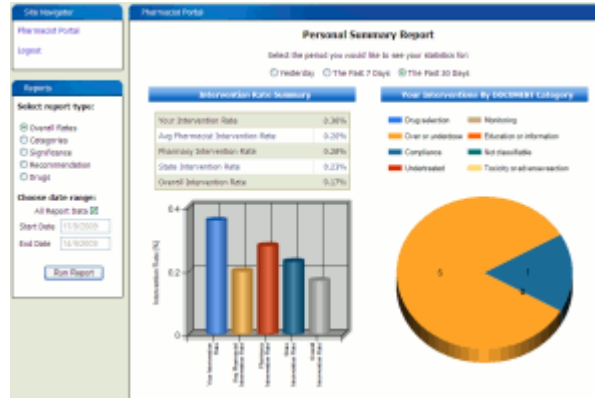
g8f: FRED only: Did you view recorded interventions in the alternate patient history (Alt F2)?

Please provide
comments

Please choose ***all*** that apply:

- ☐ Yes - I viewed interventions in the alternate patient history.
- ☐ No - I was not aware interventions were listed in the alternate patient history.
- ☐ No - I was not interested in viewing interventions in the alternate patient history.
- ☐ No - I did not know how to access the alternate patient history.

*** g9:**



Did you view the online reports via the website?

Please choose ***only one*** of the following:

- ☐ Yes
- ☐ No

[Only answer this question if you answered 'Yes' to question 'g9']

*** g10: Did you find the online reports interesting?**

Please choose the appropriate response for each item:

- Strongly Disagree Disagree Neutral Agree Strongly Agree
- ☐ ☐ ☐ ☐ ☐

*** g11: Would a prompt about a specific health condition or a specific medication that changes every couple of months encourage you to undertake interventions?**

What kinds
of prompts would be
useful?

Please choose ***only one*** of the following:

- ☐ Yes
- ☐ Maybe
- ☐ No

Make a comment on your choice here:

g12: Please list any further comments or recommendations regarding the software.

Please write your answer here:

*** g13: General views on recording interventions.**

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I have a good level of clinical knowledge to perform clinical interventions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am confident in my ability to perform clinical interventions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The trial increased my awareness of how many clinical interventions I perform.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The <u>performing</u> of clinical interventions increased my level of job satisfaction.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The recording of clinical interventions
increased my level of job satisfaction

☐☐☐☐☐

*** g14: Out of all the interventions you performed during the trial, what approximate percentage of those interventions did you record in the PROMISe software?**

Please write your answer here:

g15: Considering all the interventions that required you to contact the doctor, please estimate what percentage of your recommendations were implemented.

Please write your answer here:

Reminder Prompt



*** r1:**

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The reminder prompt encouraged me to record interventions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the prompt annoying.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

r3: Please list any further comments regarding the reminder prompt.

Please write your answer here:

Specific Prompt

*** s1: Proton Pump Inhibitor dose reduction prompt.**

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The Proton Pump Inhibitor dose reduction prompt encouraged me to perform this type of intervention.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I found the Proton Pump Inhibitor prompt annoying.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

s6a: This prompt displayed every time a script for the PPI was processed, even when the issue had been discussed with the patient on a previous occasion. Which options would be preferable?

s6b: Options to turn off the prompt.

Please choose **all** that apply:

- ☐ An ongoing prompt that can be switched off for a patient.
 - ☐ No ability to switch off a prompt.
 - ☐ Restrict the prompt to a pharmacist's initials.
-

s6c: The option to have a regularly changing prompt.

Please choose **all** that apply:

- ☐ A prompt that changes regularly to minimise repetition.
 - ☐ Restrict the prompt to certain times of the year.
 - ☐ Restrict the prompt to certain public health events.
 - ☐ Have the prompt coincide with NPS or similar pharmacy education.
-

*** s3: Did you provide the consumer information leaflet to any consumers?**

Please leave a comment

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

Make a comment on your choice here:

*** s4: Did you provide the health professional information leaflet to any health professionals?**

Please leave a comment

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

Make a comment on your choice here:

s5: Please list any further comments regarding the specific prompt.

Please write your answer here:

Submit your survey.

Thank you for completing this survey. Please fax your completed survey to: (03) 6226 8534.
